regenagri

# Appendix III

## Regenagri Non-conformities Handling requirements

Version 1.0

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# Appendix III – Regenagri Non-conformities Handling requirements

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# Log of Updates

| Version | Updates | Update date | Effective date |
|---|---|---|---|
| Version 1.0 | Initial release | | 24 September 2026 |

# Introduction

Regenagri Standard – Farms is an international certification scheme for regenerative agriculture owned by Regenagri CIC (hereinafter referred to in this document as "Regenagri").

This Appendix defines the framework for handling severe nonconformities and remediation cases identified under the Regenagri Farm certification scheme.

The purpose of the remediation framework is to ensure that situations involving serious breaches of certification requirements, potential harm to people, ecosystems, or product integrity are addressed in a consistent, transparent, and effective manner.

The remediation framework supports the objectives of the Regenagri certification scheme by ensuring that:

- Nonconformities are identified and addressed promptly;
- Corrective and preventive actions are implemented effectively;
- Remediation measures are applied where harm to people or ecosystems has occurred;

- Certification decisions are taken in accordance with ISO/IEC 17065 and the Regenagri Auditing and Certification requirements (ACR).

This document establishes requirements for organisations to identify, mitigate, remediate, monitor and prevent recurrence of non-conformities, adverse impacts, and harmful practices identified during implementation of the Regenagri Standard - Farms.

**How to read and use this document**

All provisions using the verbal form "shall" are mandatory requirements for certification and continued certification under the Regenagri Farms certification scheme.

Provisions using "should" are recommendations intended to support effective implementation and performance against the Continuous Improvement (CI) framework.

Provisions using "may" indicate permission, and "can" indicate possibility or capability.

**Related documents:**

1. Regenagri Glossary (normative)
2. Regenagri Standard – Farms (normative)
3. Regenagri Auditing and Certification requirements (normative for CB)
4. Regenagri Scoring Matrix (normative)
5. Implementation Guidance (informative)

All current versions of documents are available at https://regenagri.org/.

# 1. Scope

This document applies to Certification Bodies (CBs) operating within the Regenagri certification scheme and defines requirements for the management of correction, corrective and mitigation actions and remediation cases related to:

- Non-conformities against Mandatory requirements;
- Cases involving fraud or misuse of Regenagri claims; and
- Situations involving severe environmental or human rights risks.

This framework applies to all organisations seeking certification under the Regenagri Farm certification scheme, including:

- Individual farm certification;
- Groups of farms; and
- Chain of custody operations where relevant.

This document does not replace certification decision rules defined in the Regenagri Auditing & Certification Requirements. Certification decisions, including suspension, withdrawal, or rejection of certification, shall be taken by the Certification Body in accordance with ISO/IEC 17065 and the applicable scheme requirements described in the Regenagri Auditing and Certification Requirements document.

## 2. Correction and corrective action implementation and monitoring

2.1. When a non-conformity is identified, the organisation shall implement, document and submit evidence to the CB confirming correction of the deviation and corrective actions implementation.

2.2. The organisation shall agree with the CB the timeline for correction and corrective actions required, as well as their monitoring.

2.3. When NCs are classified as major NCs and is considered severe NC (e.g. child labour, forced labour, discrimination, harassment, violence, etc.) by the CB, together with the correction and corrective actions, the organisation is obligated to implement remediation and mitigation measures – see Section 3 of this Appendix.

2.4. NCs are considered closed only after formal confirmation is given by the CB for approving the evidence.

## 3. Mitigation and remediation requirements for organisations

3.1. Where the CB has classified a major non-conformity against a Mandatory requirement as severe NC, the organisation shall:

a. Define and implement mitigation measures where ongoing or potential harm exists; and
b. Implement remediation actions where adverse impacts or damage have occurred.

3.2. The organisation shall agree with the CB the timelines for implementing mitigation measures and remediation actions in accordance with Section 8 of this document.

3.3. At a minimum, mitigation measures and remediation actions shall include:

a. A description of the issue and affected stakeholders;
b. Mitigation measures to prevent or minimise the harm;
c. Remediation actions to address further adverse impacts or damage;
d. Assigned responsibilities and implementation timelines; and
e. Monitoring of implementation and effectiveness.

3.4. Where immediate risk exists, the organisation shall implement containment measures without delay to prevent further harm.

Examples include:

- suspension of hazardous activities;
- stopping pesticide application;
- restricting access to affected areas;
- isolating contaminated materials;
- temporary withdrawal of products;
- emergency worker protection measures; or
- suspension of suppliers or subcontractors.

3.5. The organisation shall ensure that remediation actions:

a. Address the identified impacts;
b. Prevent recurrence where reasonably practicable;
c. Restore affected people or ecosystems, where applicable; and
d. Are objectively verifiable.

3.6. Once approved by the CB, the organisation shall communicate the mitigation measures and remediation actions, where applicable, to

affected stakeholders, including workers, communities, Indigenous Peoples, regulators, authorities, and downstream supply chain organisations.

3.7. The organisation shall ensure that communications are transparent, accessible, and provided in a language and manner understood by affected stakeholders.

## 4. Environmental remediation action

4.1. Where severe environmental degradation or harm occur, the organisation shall implement remediation actions proportionate to the impact.

4.1.1. Environmental remediation actions may include:

a. Soil rehabilitation;
b. Replanting or afforestation;
c. Restoration and maintenance of riparian and other vegetated buffer zones along all watercourses and water bodies (legal minimum width, or 10m where unspecified);
d. Drift reduction technology;
e. No application during or immediately before forecast rainfall (>5 mm in 24 h) or during high wind occurrences (>30 km/h);
f. Pollinator protection measures such as prohibition during flowering where pollinator-toxic;
g. Biodiversity recovery and protection measures including habitat buffers maintained, beneficial insect monitoring, and native vegetation conservation;
h. Soil erosion control and soil protection, including no prophylactic applications, spot treatment preferred, minimised application frequency, soil cover maintained, and measures to protect soil microbial activity;
i. Contaminated water remediation (e.g. anti-drift or low-drift equipment required on fields adjacent to watercourses);
j. Habitat restoration or restoration of ecological functions;
k. Reduction of chemical residues; and
l. Invasive species management.

4.1.2. Where remediation actions are not fully feasible, the organisation shall implement compensatory or offsetting measures approved by the CB or competent authority.

## 5. Workers remediation

5.1. Where workers are adversely affected, the organisation shall provide appropriate remediation actions and protection.

5.2. Worker protection may include mandatory use of proper PPE, restricted-entry intervals, annual training, and medical monitoring where relevant.

5.3. Remediation actions may include:

a. Repayment of unpaid wages;
b. Reimbursement of unlawful deductions;
c. Medical support;
d. Compensation;
e. Rehabilitation support;
f. Access to grievance mechanisms;
g. Reinstatement of rights;
h. Contract correction; or
i. Access to legal support.

5.4. Where child labour or forced labour is identified, the organisation shall:

a. Immediately remove affected persons from hazardous conditions;
b. Avoid actions that worsen vulnerability;
c. Implement safeguarding measures;
d. Support access to education where applicable; and
e. Implement long-term prevention measures.

## 6. Animal welfare remediation

6.1. Where animal welfare harm or negative impacts are identified, the organisation shall implement remediation actions which may include:

a. Veterinary intervention;
b. Reduction of stocking density;
c. Improved shelter or feeding;
d. Transport suspension;
e. Separation of injured animals;
f. Changes in husbandry practices; or
g. Retraining of personnel.

## 7. Remediation for local communities and Indigenous Peoples

7.1. Where harm or negative impacts affect local communities or Indigenous Peoples, the organisation shall:

a. Engage affected stakeholders;
b. Ensure culturally appropriate consultation; and
c. Implement fair remediation actions.

7.2. Where land rights, access rights, or traditional resource use have been negatively affected, the organisation shall ensure that the remediation includes:

a. Restoration of access where feasible;
b. Negotiated compensation;
c. Other mutually agreed remediation actions.

## 8. Response and actions overview

The Table 1 below provides indicative response stages and typical timeframes. Non-conformity handling timelines are described in Annex II of Regenagri Standard – Farms and NC management and certification decision – in Section 5 and 7 of Regenagri Auditing and Certification requirements.

*Table 1.*

| Timeframe | Stage | Activities | Responsible party |
|---|---|---|---|
| 48 hours | Immediate safeguarding | Organisation shall stop ongoing harm immediately (e.g., halt clearing, remove children from hazardous tasks, stop Regenagri claims, stop discharge/pollution). If urgent expert support is needed for victims or ecosystems, the organisation shall secure it with consent/confidentiality. | Organisation |
| 12 weeks | Remediation and mitigation measures communicated | The organisation communicates the Remediation and mitigation measures to all relevant and affected stakeholders (where concerned). | Organisation |
| Up to 52 weeks (or earlier if effective) | Remediation and mitigation implementation | Organisation shall implement the remediation and mitigation measures. | Organisation |

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